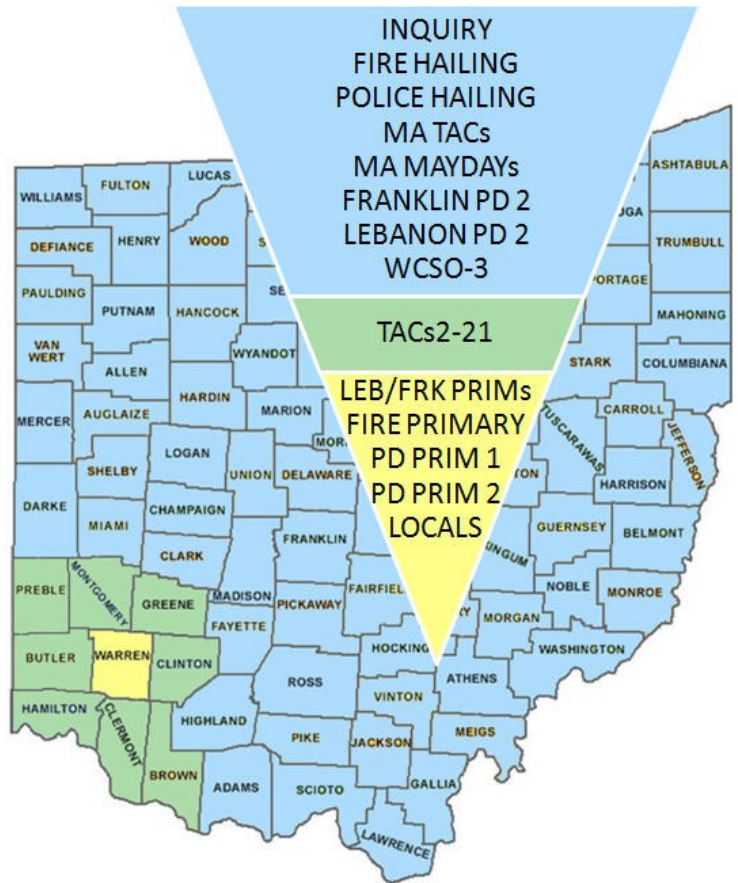


## If bad weather affects our radio system, know where to go!

In light of the recent tornado, do you know what talkgroup to use if our local channels are impacted? Our primaries and local/ops talkgroups are designed to work off our network of 9 Warren County towers. If our network is damaged by weather or human act, you should switch to the pre-designated talkgroup to continue communications with Dispatch. The plan utilizes talkgroups designed to work on towers OUTSIDE of our County, which hopefully would not be affected by the outage.

**Tower Failure = Our County towers are DOWN and we're reliant on neighboring MARCS towers.**

Your talkgroup with Dispatch		Use in Tower Failure
PD Primary 1	→	PD Hailing
PD Primary 2	→	PD Hailing
Inquiry	→	Inquiry
Fire Primary	→	Fire Hailing
Franklin PD	→	Franklin PD 2
Franklin Fire	→	TAC 17
Lebanon PD	→	Lebanon PD 2
Lebanon Fire	→	TAC 19



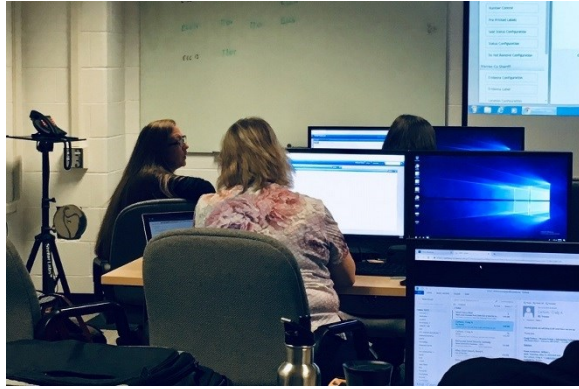
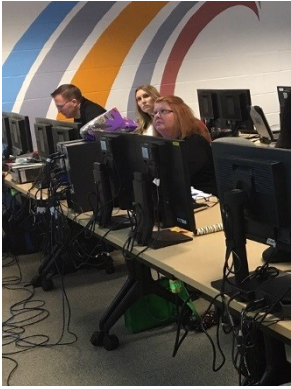
## May Monthly Reports

CAD <https://warrencountytelecommunications.sharefile.com/d-sac44de46cde4b018>

RADIO <https://warrencountytelecommunications.sharefile.com/d-se69060abb8f4e608>

911-Phone <https://warrencountytelecommunications.sharefile.com/d-s32c409350ee437b9>

**#ProjectTriTech** CentralSquare (formerly TriTech) was onsite 5/21-5/24 covering Records Management, Reports, Property & Evidence, and more! Thank you to our agency reps who dedicated full days to this effort!



This is Deerfield Twp  
Lt. Matt Hannigan's  
daughter Norah.  
Norah is all smiles as she  
learns about  
#ProjectTriTech.  
Be like Norah.



## CAD SMEs + Chiefs: Sign up for an Enterprise CAD AVL Info Session!

<https://www.signupgenius.com/go/20f0c4eafad23a5f49-enterprise>

Some items we will cover:

1. How AVL will affect mutual aid requests
  2. How the Road Network will affect response plans
  3. How Time Savings plays a roll in response plans.
  4. Demo AVL data coming into CAD
  5. What happens when a unit doesn't have AVL
  6. How Out-of-County Units are handled
- \*PLEASE BRING SCENARIOS\* Example: "Create a Structure fire at 123 Main St, so I can see which mutual aid units I get."

Date	Available Slot	Calendar View
06/19/2019 (Tue. 9:00am - 11:00am)	Seat (16)	<p>8 of 16 slots filled</p> <ul style="list-style-type: none"> <li>AR Andy Riddough, JEMS</li> <li>MB Michael Hannigan, Franke Township, ED</li> <li>OW J Wehmeyer (3), ET</li> <li>AB Aaron Boske (2), City of Milan</li> <li>JC Justin Comany, Hamilton Township</li> </ul> <p>Sign Up</p>
06/20/2019 (Thu. 1:00pm - 3:00pm)	Seat (16)	<p>7 of 16 slots filled</p> <ul style="list-style-type: none"> <li>MB Melissa Bour (3), Emergency Services</li> <li>DF Don Fugate, Massie Tap Fire</li> <li>SA Steve Agnewood, Chardon Fire District</li> <li>RH Ryan Huxley, Union Township</li> <li>JH Joel Holbrook, Canfield Fire</li> </ul> <p>Sign Up</p>

Submit and Sign Up



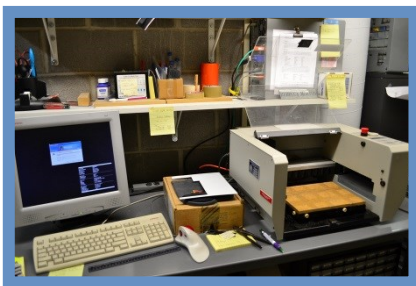
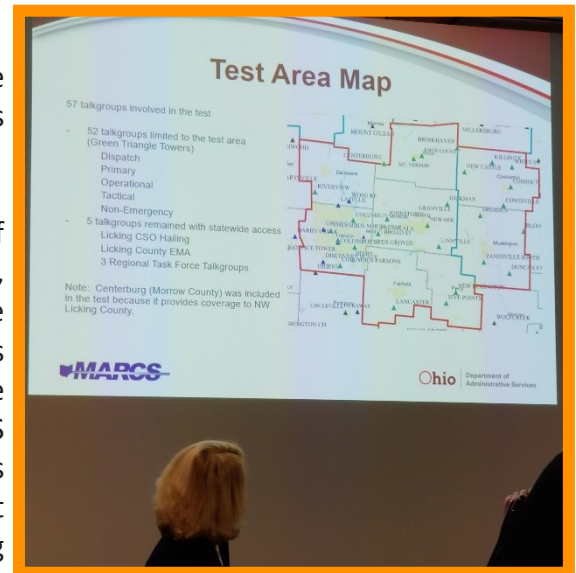


## Strategic Roaming recognized by State

Since going digital, Warren County has educated our users on the concept of Strategic Roaming... being strategic as to which set of towers each talkgroup can transmit from:

- 1) Warren County only
- 2) One-County Surround
- 3) Statewide

We do this out of respect for neighboring counties' system capacity. If our primaries were able to transmit off neighboring counties' towers, we'd be using one of their channels instead of our own. While we have 20 channels, neighboring counties have significantly less, so our agencies could easily use their capacity if our primaries and local talkgroups were permitted on neighboring counties' towers. At the 2nd annual MARCS Radio Shop Meeting, the Ohio Department of Administrative Services revealed test results from Licking County where they studied the impact of restricting local channels to one's own site. Strategic Roaming prevented 55 instances of high-use talkgroup traffic being dragged outside of the area tying up unnecessary resources. It also increased usage of talkgroups MEANT for regional or statewide communication. The best news of all, strategic roaming had no negative operational impact to the State or Licking County.



## Need accountability tags or passports?

our Support Services team does that!  
Submit your order form: <https://telecom.co.warren.oh.us/Forms/Accountability.pdf>

ENGRAVING	2018	2017
Accountability tags	2639	1623
Status Boards	0	1
Passports	70	47
Other	22	33
<b>Total:</b>	<b>2731</b>	<b>1704</b>

## Is Your Department Utilizing Telecom's Training?

Several fire department schedule our Community Manager for 3 consecutive unit days to play #TelecomJeopardy, review ePCR, FRMS, MDC anatomy, VisionTek, InformMobile Primer, radio template review, and to ask general questions. Are you sending us your new police officers, deputies, probation officers, firefighters, and EMTs? Telecom training is complimentary and always the latest information! Evenings are also available for police & fire's monthly department meetings.

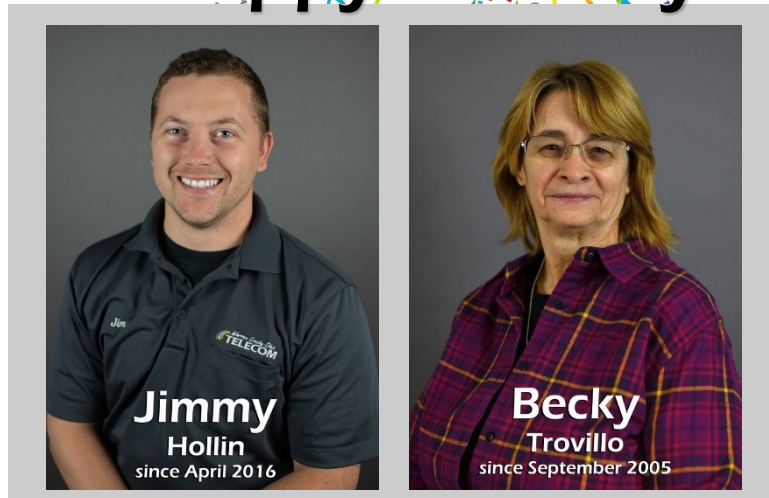
- May 28-30: Union Twp Fire
- June 27: Clearcreek Twp Fire





Did a Telecom Team Member go Above & Beyond? Tell us in a [#TCKudos](#) available from our website or 'Powered by Telecom' app!

## Happy Birthday



# Team Member Spotlight



## Kristy Oeder

Office Administrator *12 years of service*

*I was originally hired by Telecom in 1995 as an Administrative Assistant and was employed for about 8 years... then left to stay home with my small children. I enjoyed Telecom mostly because of the people and because I knew what we do is very important. I enjoyed getting to know the emergency services workers + the county employees... it was very satisfying to provide them with great service. I chose to come back to Telecom in 2016 for the same reasons... I was coming back to a family; not just a job. I take pride in taking care of the financial aspect of Telecom that allows a lot of things to run smoothly.*

*I love the people I work with the most!! I feel like we as people matter to our Director & Deputy Director here at Telecom and are not considered just employees. I think we provide a lot of valuable services to the public and are able to save the county a lot of money and I feel like my jobs matters in a good way. I also am very happy that I work close to home and have fringe benefits of sick/vacation time to use when the need arises.*

*I lead a 4-person team to manage Accounts Payable & Receivables, Payroll, Telephone billing and maintenance, Customer Service.*

